

If for any reason you are not satisfied with any products purchased from Lovell Pro, **you may return them to us within 28 days of purchase for a refund, provided that the products are returned to us in their original condition including all packaging, wrapping and swing tickets.**

**Lovell Pro cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security and assurance. We are unable to refund or exchange personalised products.**

3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
- Repackage the item(s) securely and enclose the completed returns form.
- Attach the returns label to your parcel and return the parcel to us at the address shown.  
**Please note this is not a pre-paid service.**

Lovell Pro: [sales@lovellpro.co.uk](mailto:sales@lovellpro.co.uk)

**RETURNS FORM:**

Please fill in this form if you would like to return any item(s)

Please note: Refunds are automatically credited back to the original payment method

Code	Description	Size	Reason for return	Qty	Price

If items are being returned due to a fault, please give full details and location of the fault in the space below:

**Lovell Pro Customer Returns**  
**UNIT B**  
**Brook Park East**  
**Shirebrook**  
**NG20 8RY**

Order Number: \_\_\_\_\_

Return Address: \_\_\_\_\_